

# Inside the Operation

WE'RE ALL PART OF THE OPERATION.

FALL 2018

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## You Have Helped More Than 160,000 Households



For the past 41 years, our generous donors and community partners have made it possible for Operation Fuel to keep the heat and electricity on for countless Connecticut families, young children, the elderly and individuals with disabilities and chronic health issues.

"We are so incredibly grateful to our loyal donors. Their generosity is Operation Fuel's greatest gift. We could not do what we do and help so many households in need without their support and partnership," said Kim

O'Brien Green, Director of Development for Operation Fuel.

Operation Fuel has provided year-round energy assistance statewide to more than 160,000 households since it began in 1977. We have been able to achieve this because of the generous support received throughout the years. Each donation is important, from contributions to the Add-a-Dollar program to the support received from individuals, the faith community, and charitable and corporate foundations.

**Thank You to  
our donors  
for making  
what we do  
possible.**



Operation Fuel, Inc.

WE'RE ALL PART OF THE OPERATION.

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Hartford, CT 06106

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[operationfuel.org](http://operationfuel.org)

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## A Word from The Executive Director



Dear Friends,

I want you to imagine a time when you were faced with a crisis...no matter how big or small. Maybe you did not get the job you so desperately wanted or needed. Maybe your car broke down on your way to work or something worse -- you found out that a loved one was seriously ill. Now, think back to how your body responded. Did you cry, get angry, or feel nauseous? Did you laugh to keep from crying? Did you have enough time to process what was happening? Did you have the resources in place to respond appropriately? Most importantly, did you make the right decision?

For many of the individuals and families that we serve, through no fault of their own, navigating one crisis after another has become a way of life. Stagnant wages, the high cost of living in Connecticut, inadequate transportation, insufficient daycare, healthcare and housing expenses are just some of the reasons that this cycle perpetuates.

This is where you, our donors and community partners, come in. Because of your support, Operation Fuel is able to help many individuals and families who are faced with a temporary crisis. Thanks to you, our Home System Repair and Replacement Program helped a 78 year-old veteran replace his water heater in his Bristol home.

You also made it possible for us to help a homeless, working single mom, with two children, move back to permanent housing through our Homeless Intervention and Prevention Program; our Energy Assistance Program helped a divorced mom of two in Simsbury maintain her utilities as the school year started; and we were able to help an elderly woman in Bloomfield avoid termination of her water utility service because of a generous grant from the MDC.

Thank you for your continued generous support. In just the past year, you have helped thousands of people throughout Connecticut avert a crisis.

I wish I could thank each one of you personally. But please be assured that you have made a tremendous difference in the lives of countless parents, children, the elderly and people with chronic health issues. Each one of you who has contributed to Operation Fuel is a true hero!

Sincerely,

**Brenda Watson**  
Executive Director

## Give Positive Energy to a Household in Need This Winter



Operation Fuel is prepared to assist applicants for its winter heating assistance program, but there are a few variables that could affect the number of households the nonprofit will be able to help.

Uncertainty remains about the price of heating fuel and how cold a season it will be this winter. Operation Fuel Executive Director, Brenda Watson, is hopeful that increased support will come in for the winter program.

"We are very grateful to our donors and community partners who support Operation Fuel and the vital work that we do. But the demand for our services continues to be considerable and we are seeing an increased need from our applicants year-round. We are greatly in need of donations for the upcoming winter season," explained Watson.

According to a recent report by the United Way, more than 500,000 Connecticut households are struggling to pay for basic necessities including electricity and heating expenses. This summer, Operation Fuel provided more than \$800,000 in energy assistance to over 2,000 households in need.

On December 3, Operation Fuel's statewide network of fuel banks will begin taking applications. In preparation for the heating season, Operation Fuel held its annual energy assistance conference in late September. More than 300 people attended the conference, which was held in partnership with Eversource Energy and Avangrid subsidiaries: United Illuminating, Southern Connecticut Gas, and Connecticut Natural Gas. There were representatives at the conference from fuel banks throughout Connecticut and several state agencies, along with staff from Operation Fuel and the utility companies.

Please help us give positive energy this season. Donations can be made by going to [www.operationfuel.org](http://www.operationfuel.org) or by mailing a check, payable to Operation Fuel, to: Operation Fuel, 75 Charter Oak Avenue, Suite 2-240, Hartford, CT 06106. Utility customers can donate to Operation Fuel through the nonprofit's Add-a-Dollar program when paying their utility bills. Operation Fuel uses 100% of the donations made to the Add-a-Dollar program for energy assistance.

## You Can Help Operation Fuel Continue Our Mission for Years to Come



You can make a lasting impact on families and individuals facing crisis in Connecticut by making a planned gift to Operation Fuel. Whether you would like to put your donation to work today or benefit families after your lifetime, you can find a plan that fits your needs.

One of the most effective and tax-efficient ways you can support Operation Fuel is by making a gift in your will. A gift through your will or estate will help us do what we do today, far into the future, and will improve the lives of Connecticut families and individuals for generations to come.

By including Operation Fuel in your estate plans, you will become a member of **The 1977 Society** and help

fulfill our mission of helping thousands of struggling Connecticut residents who have no other place to turn.

Contact Operation Fuel today to further discuss planned giving opportunities and find a charitable plan that lets you provide for your family while supporting Operation Fuel at the same time. Planned gifts are tax-efficient, convenient, and can be customized to meet your needs.

If you have already included Operation Fuel in your estate plans, please let us know so that we can welcome you as a member of **The 1977 Society**. For more information, please contact Kim O'Brien Green at (860) 243-2345, x3303 or kim@operationfuel.org.

## Operation Fuel Partners with The MDC to Provide Water Assistance

Everyone needs and uses water in their homes. So when this basic necessity is unavailable, it is an extreme hardship.

To help lower-income households that were faced with having their water service terminated, Operation Fuel started a pilot water assistance program with the Metropolitan District (MDC) in April. The MDC wanted to respond to the needs of their vulnerable customers and partnered

with Operation Fuel to develop this crucial program. The MDC is committed to making this a permanent resource for customers in need.

With funding from MDC, Operation Fuel provided water utility assistance grants to MDC customers who live in the member towns of Bloomfield, East

... continued on next page

Continued from page 4 ... **Operation Fuel Partners with MDC**

Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield and Windsor; and in parts of Glastonbury, South Windsor, Farmington, and East Granby.

Thanks to MDC's funding, Operation Fuel provided nearly \$44,000 in water utility assistance grants to 111 lower-income MDC customers who were struggling to pay their water bills and were facing termination of service.

"We are very excited about our partnership with the MDC and are



hoping to expand this program. There is not a more basic human need than water and residents cannot live without it," said Brenda Watson, Operation Fuel's Executive Director.

## Operation Fuel's Ice House Fundraiser Being Held to Raise Donations for Households in Need

*First of its Kind in Connecticut!*

Take a walk through the cold and help Operation Fuel heat Connecticut! The first Connecticut event of its kind, Operation Fuel – Ice House Presented by Eversource Energy, a literal house made of ice, will showcase the critical importance of heat and electricity during the year. And we hope you can join us!

Scheduled for **January 24, 2019** from **9:30 am to 5 pm** on the grounds of the **Old State House** in downtown Hartford, the event will allow the public to spend some time inside the ice house and experience the cold. The day will also feature an opening ceremony/ribbon cutting, interactive activities, entertainment, information on various assistance programs, and more throughout the day.

Local celebrities will be stopping by to spend time sitting in the Ice House to help draw attention to the cause and raise funds and awareness about this important issue. In addition, Renee DiNino from iHeartMedia will be broadcasting from the event.

"We are going to be sitting on ice. We are going to be sitting within ice walls and are going to feel what it is like not to have the heat on," said Brenda Watson, Executive Director of Operation Fuel.

Anyone is welcome to visit the Ice House at The Old State House to make a donation. Donations collected during the Fundraiser will provide assistance for the thousands of Connecticut households who are struggling to pay their energy bills.

Sponsors to date include: **Presenting:** Eversource Energy; **Gold:** iHeart Media; **Silver:** AARP; **Ella Grasso:** Connecticut Energy Marketers Association (CEMA), Connecticut Green Bank, Connecticut Public, Empire Industries, Manchester Honda/Carter Chevrolet, Robinson + Cole LLP, and Windsor Federal Savings; **Father Thomas Lynch:** Connecticut Power and Energy Society, DePino, Nuñez, and Biggs, LLC, Dillon Mailing and Printing, and Ferguson & McGuire.

Sponsorships are still available, as well as volunteer opportunities. For more information, please visit <http://www.operationfuel.org/ice-house/>.



## Donors Make it Possible for Operation Fuel to Help Struggling Households

### ► Operation Fuel is Valuable Resource for Stafford Fuel Bank

Thanks to Operation Fuel's generous donors, the Stafford Fuel Bank was recently able to help a mother and her adult, disabled son keep their lights on and electricity running.

Although they had received energy assistance this winter to help pay for part of their oil bill, they still were not able to keep up with their electric bill. The family was about to have their electricity shut off. But a grant from Operation Fuel made it possible for the mother to make a payment to the electric company and then get on the utility's New Start arrearage forgiveness program, which helps lower-income customers who meet specific eligibility requirements.

"Without this help, she would have lost her power and would have been very hard pressed to get it restored," explained Grace Parrow, who handles



Grace Parrow of Stafford's Social Services department.

Operation Fuel applications for the town of Stafford's Social Services department.

She said that Operation

Fuel is a valuable resource to her department with a similar mission of helping lower income families with basic necessities.

Parrow concluded that while Stafford's local businesses and residents are very generous in their support of the town-run emergency Fuel Bank, "there are times when it can't meet the needs of some of our residents. Our partnership with Operation Fuel helps us to fill those gaps."

### ► Operation Fuel Helps Range of Colchester Households

Through its partnership with the Colchester Fuel Bank, Operation Fuel has helped numerous families and individuals who were in financial crisis and needed energy assistance. The Fuel Bank is part of Colchester's Youth and Social Services department.

"Working with Operation Fuel has been an amazing experience. They help our department and members of our community in such a basic but important way by providing heat and electricity to households that would otherwise go without," explained Amy McClafferty, who is Social Services Coordinator for Colchester's Youth and Social Services.

Over the years, Operation Fuel has helped a range of Colchester households. According to McClafferty, energy assistance grants have provided oil deliveries to elderly

residents and prevented electric shut offs or restored service for many families and individuals.

"It has been really easy working with the staff at Operation Fuel. They are professional, organized, prompt and, most of all, caring," added McClafferty, who also is Colchester's Fuel Bank Director.



Amy McClafferty, Social Services Coordinator for Colchester's Youth and Social Services dept.

### ► Vernon Fuel Bank Values Partnership with Operation Fuel

Operation Fuel fits seamlessly with the Vernon Social Services department's mission and increases their ability "to help Vernon residents maintain their self-sufficiency and not become overburdened by heating and utility costs," explained Allison Maynard, Director of Vernon Social Services.

She said that Operation Fuel sometimes provides a financial lifeline for Vernon residents who are faced with a utility shut-off. Mary, a single mother with two children, was able to avoid losing her electricity in May thanks to an Operation Fuel grant.

The family had been on their utility company's New Start program, which helps to eliminate an outstanding balance for lower-income customers who meet specific eligibility requirements. As long as monthly payments continue, electric service will not be shut off and a portion of the balance is forgiven. Mary was working fulltime when child support for her two children suddenly stopped. She began struggling to pay her bills and missed some of her New Start payments and the family received a shut-off notice.

### ► Energy Assistance Program is Very Important for TEEG

Operation Fuel has been an important resource for TEEG for the past 15 years. "Without this program, we would not have the funds to assist such a large number of families and individuals," explained Therese Horvath, who is a Case Coordinator for TEEG.

TEEG, which stands for Thompson Ecumenical Empowerment Group, is a social service agency. For Operation Fuel's energy assistance program, TEEG's Fuel Bank serves the towns of Thompson, Pomfret, Woodstock, and Putnam.

Operation Fuel works with TEEG to ensure that families and individuals have access to energy assistance "when unforeseen circumstances may come their way. If we have a winter like last year I believe we will see a larger number of individuals looking for heating assistance," said Horvath.



Pictured from left the staff of Vernon Social Services: Candy Larger, Administrative Assistant, Yisenia Tirado, Social Worker, Allison Maynard, Director, and Christi McFatter, Social Worker.

Fortunately, she went to the Vernon Social Services office for help. Maynard, who is also the Vernon Fuel Bank Director, said her department was able to get Mary an energy assistance grant from Operation Fuel, which kept the electricity running and helped to get her back on the New Start program. "This came as a great relief to her. She was able to get caught up on her bills and have a reasonable electricity payment that she will be able to pay monthly," said Maynard.

She said many of the people who need help from Operation Fuel have recently lost their jobs and therefore can no longer afford to pay all of their bills. Horvath added that without energy assistance from Operation Fuel, the majority of households would have had their power shut off or gone without heat.

Part of TEEG's mission statement is to empower individuals to live independently and strengthen families to live respectfully. Working with Operation Fuel helps to accomplish this, said Horvath.



TEEG's office building.

## Featured Partners in the Community

Operation Fuel continues to receive support from many community partners throughout the state. These corporations, civic organizations, and faith communities continue to impact the lives of so many of our neighbors in need. We cannot thank them enough for their valuable support.

### ► Community Partners

- We received a generous donation of \$600.00 from **Dutch Point Credit Union** in June. For the past few years, Dutch Point Credit Union employees have participated in various activities, such as dress down days, to raise money for Operation Fuel. Dutch Point's mission is to improve members' financial well-being through financial solutions and education.



- In April, **Lux Bond & Green** employees raised \$440.00 for Operation Fuel to help ensure that Connecticut families in need have access to year-round energy assistance. The associates at the corporate office of Lux, Bond & Green in West Hartford held a "jeans day for charity event" every Friday for a few months to raise money for Operation Fuel. Lux, Bond & Green is a 120-year old, family-owned luxury jewelry, watch, and giftware retailer with four locations in Connecticut and two in Massachusetts.

- The **InterAct Club of Bristol Central High School** raised \$1,144.00 for Operation Fuel in March through their HOPE Charity Fitness Challenge.



HOPE – Helping Others Passionately & Empathetically – was a charity fitness challenge co-hosted by the InterAct Club and Healthtrax in Bristol and benefited five local charities, including Operation Fuel. Over 75 students, community members, and sponsors registered for the event and participated in Spin, Step, Zumba, BootCamp, Fight, Yoga and other classes. Participants were asked to raise a minimum of \$50 in donations prior to the event.

- **Fairfield College Preparatory School (Fairfield Prep)** made a donation of approximately \$350.00 to Operation Fuel in late May. Each week throughout the school year, Fairfield Prep chooses a different organization or cause to collect for through a mite box collection. Operation Fuel was the lucky recipient of the mite box collection in February. This is the second year in a row that Operation Fuel received funds from Fairfield Prep.

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Continued from page 8 ... Featured Partners

### ► Faith Community Partners

- **Asylum Hill Congregational Church** provided a generous grant of \$3,500.00 to Operation Fuel in May for emergency energy assistance to benefit low-income individuals and families in Hartford, including the Asylum Hill neighborhood. Asylum Hill Congregational Church provides support to area organizations and neighborhood efforts that reflect the church's values and mission. The Church funds programs that contribute to a healthy community, including housing, food, education and youth development, social services or community building. Operation Fuel is grateful to be a beneficiary of their generous support since 1995.
- The **First Congregational Church in Washington** generously donated \$1,000.00 in June to support our work improving the lives of those that we serve. The Church strives to be an inclusive Christian community of unconditional love and sanctuary that inspires all individuals regardless of ability, age, culture, ethnicity, gender identity or expression, race, sexual orientation, or social standing. We have received critical funding from the First Congregational Church in Washington for the past seven years.

- The members of **Flagg Road United Church of Christ** made a very generous \$500.00 donation to Operation Fuel in June. We have received generous funding from the Church since 2006. Flagg Road United Church of Christ is a part of the Connecticut Conference of the United Church of Christ which proclaims that "wherever you are on life's journey, you are welcome."
- We received a very generous donation of \$1,000.00 from **First Congregational Church of Cheshire** in May to support our emergency energy assistance programs. The Church has been a loyal and generous supporter of Operation Fuel since 1992.
- In June, **First Church in Windsor** made a very generous \$1,000.00 donation to Operation Fuel. The Church has been a loyal donor since 2009. First Church in Windsor is a welcoming church focused on building communities where diverse people join together to worship, grow and dream.
- The **Unitarian Universalist Society: East in Manchester** generously donated \$821.33 to Operation Fuel as part of their mission to give back to the community and for use in serving our applicants in need. The donation represented funds collected at their Sunday offering. The Society has been supporting Operation Fuel since 2004.



Matt Morrell, VP, Retail Lending Sales Manager at Chelsea Groton Bank, Brenda Watson, Executive Director, Operation Fuel, and Kim O'Brien Green, Director of Development, Operation Fuel.

We received a very generous first-time grant of \$5,000.00 from the **Chelsea Groton Foundation, Inc.** to provide emergency energy assistance to New London County residents. The Foundation was established in 1998 and has awarded over \$2.6 million in grants to non-profit organizations in Chelsea Groton Bank's Connecticut and Rhode Island market areas.

## Why I GI❤E

We recently contacted some of our long-time individual supporters to ask them about their personal connections to Operation Fuel. Many of you will agree that these are the very reasons that you support our organization as well. Because of the generous support from individuals like you, we are able to continue to serve those who need our help the most.

*"We've always had good jobs, good health, and fortunate living conditions and experiences. Not everyone is as lucky as we. So we give a little to try to help out those who aren't as fortunate. Thank you for being a central and effective focus point for helping those in need."* – **Charlie and Nancy from Newtown, CT**

*"Operation Fuel addresses one of life's basic necessities for those who cannot afford it. We believe that it is our societal obligation to provide for those who cannot do so for many different reasons - whether it is heat, light or food. Social network is only one way we can address the basic needs for human kind and as a member of the society; we can, we must."* – **Jane and Jag from Avon, CT**

*"We give to Operation Fuel because we believe that no one should be without heat, electricity, or any basic need. Operation Fuel provides a great service to those in need, and we are honored and humbled to do our part in donating to the organization. With many options of charities to support, we choose Operation Fuel because of its longstanding history of responsible management and service to the community. If everyone would give even a little - whether through the convenient "Add a Dollar" or by direct donation - we can all help Operation Fuel help our neighbors throughout the State. As the saying goes ... "We're all part of the Operation!"*" – **Anonymous from Middlefield, CT**

*"Ever since I began receiving my bill from the power company, I noticed the message about Operation Fuel. What a simple need, I can spare a few dollars to help, I thought. That was about it. And then came a winter of biting, unrelenting cold. I came home from work tired and chilled, sat down in my warm and toasty home, and thought about how crucial a warm house is. I realized that it isn't a simple need, it is a vital one. That's when I became a regular and enthusiastic contributor. A house is not a home without heat. No one should be without heat and energy – that's why I give."* – **Elizabeth from Westport, CT**



Brenda Watson, Executive Director, Operation Fuel and Rick Cheney, Vice President, Branch Manager, Savings Institute Bank & Trust.

**SI Financial Group Foundation, Inc.** provided a generous \$3,500.00 grant to Operation Fuel to provide support to households in Willimantic and the Windham region in fiscal year 2019. This is the second year in a row we have received funding. The SI Financial Group Foundation was established in 2005 by SI Financial Group, Inc., the parent company of the Savings Institute Bank & Trust Co., which is headquartered in Willimantic, CT.

## Connecticut's Credit Unions Help Operation Fuel with Generous Donation in Time for Holiday Season

The Connecticut Credit Union Charitable Foundation presented a very generous donation of \$16,000 to Operation Fuel for its emergency energy assistance program at a press conference held at the State Capitol on International Credit Union Day, October 18th. The grant represents funds from Connecticut's Credit Unions, which contribute to various causes around the state every year and work together to raise funds.

The press conference was held to kick off the Holiday Giving Season and to raise awareness of the many Connecticut households that cannot afford their energy bills and nutritious food. Foodshare and the Connecticut Food Bank also received donations.

"It's an incredible honor to support organizations like Operation Fuel who provide critical heating assistance to residents across the state," said David Hinchey, Director of Community Impact, Credit Union League of Connecticut. "Connecticut's credit unions fully support our non-profit partners who do amazing work in their communities."

"Operation Fuel and Connecticut's credit unions have long been partners in helping people access important services and provide a critical safety net for Connecticut residents," added

Hinchey. "Credit unions were founded on the principle of people helping people and our roots tie closely with Operation Fuel's mission which is caring for the state's most vulnerable residents."

"We are very grateful for this generous donation, which is especially needed at this time of year. The Holidays can be extremely stressful for families and individuals who struggle to pay for basic necessities such as heat and food," emphasized Brenda Watson, Operation Fuel's Executive Director.

Operation Fuel is expecting a significant number of requests for energy assistance over the next several months. There are currently more than 500,000 Connecticut households that are finding it difficult to pay for basic necessities.

Credit unions are not-for-profit financial cooperatives. No matter where you live or work in Connecticut, there's one for you. To learn more, visit [www.ctcreditunions.org](http://www.ctcreditunions.org).

The Connecticut Credit Union Charitable Foundation is a 501(c)3 non-profit organization representing Connecticut's Credit Unions through charitable giving with a mission to provide fuel assistance and help feed those in need throughout the state.



Operation Fuel staff and Board members with State Senator Eric Berthel (center), along with representatives from Connecticut's Credit Unions, The Credit Union League of Connecticut and Credit Unions Building Financial Independence.

## Operation Fuel Fortifies Board with New Members and Officers

Operation Fuel elected three new board members, re-elected one officer and elected three new officers during its annual Board of Directors meeting in September.

The new board members are Denise Rhone, Legal Education Manager for the Connecticut Women's Education and Legal Fund (CWEALF), Courtney Chan, MSW, Human Services Administrator for the Coventry Human Services Department, and Melissa Davis-Hussain, LCSW, a Social Worker for the US Department of Veteran Affairs.

Allan Smith, Customer Retention Manager for Manchester Sports Center, was elected Chair of Operation Fuel's Board of Directors, Megan Brown, Senior Director, Marketing and Development for the Thames Valley Council for Community Action, was elected Co-Chair, and Camilla Hillian, LCSW, Director for Bloomfield Social and Youth Services, was elected Secretary. In addition, Richard Schauster, who is retired from Empire Industries, was re-elected Treasurer.

## Operation Fuel Adds New Staff Members to the Team

Three new employees recently became part of the Operation Fuel team. Tasheenah Brown joined Operation Fuel in September as its Director of Energy Programs. Her responsibilities include overseeing Operation Fuel's fuel bank network and energy assistance programs. Before joining Operation Fuel, Tasheenah was Community Engagement Senior Manager of the United Way of Central and Northeastern Connecticut. She holds a BA degree from Eastern Connecticut State University.

Nicole Roy Kimball joined Operation Fuel in September as its Donors Relations Manager. She will be involved in a variety of development and marketing efforts. Previously, she worked at Kingswood Oxford School in the office of Institutional Advancement. Nicole holds a BA degree from Central Connecticut State University.

Troylyn Grimes joined Operation Fuel in April as its Administrative Assistant. She provides administrative, clerical and project support to Operation Fuel's leadership staff. Before joining Operation Fuel, Troylyn worked for eight years at the Community Renewal Team including two years as an energy intake specialist.



Pictured from left: Tasheenah Brown, Troylyn Grimes, and Nicole Kimball.

## 2018-2019 Board of Directors

**Allan Smith, Chair**  
Manchester Sports Center

**Megan Brown, Co-Chair**  
Thames Valley Council for  
Community Action

**Camilla Hillian, Secretary**  
Bloomfield Social & Youth Services

**Richard Schauster, Treasurer**  
Empire Industries, Retired

**Charles "Chuck" Anderson**  
State of CT Department of Social Services

**Arianna Baret Peralta**  
Eversource Energy

**Daniel Canavan**  
UIL Holdings Corporation

**Courtney Chan**  
Coventry Human Services

**Melissa Davis-Hussain**  
US Department of Veteran Affairs

**Denise Rhone**  
Connecticut Women's Education  
and Legal Fund (CWEALF)



## Sustain and Simplify Your Support to Operation Fuel

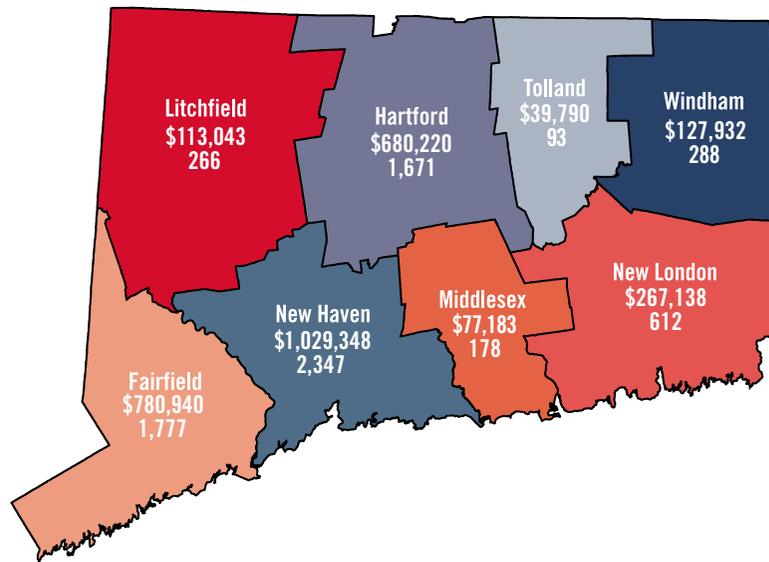
You can simplify your giving to Operation Fuel by making an affordable recurring gift by credit card. By signing up for a recurring gift you can help provide steady, reliable funding through a monthly, quarterly, or annual gift.

Recurring gifts can be made in any amount and allow you to make a larger commitment and space out the payments while providing continuous support to Operation Fuel.

It is easy to enroll with a credit card using our safe and secure online form. Visit <http://www.operationfuel.org/give-help/>. Select "Recurring Gifts" under "Ways to Give" and click on the "Set Up a Recurring Gift Now" button to get started.

Thank you! Your recurring support will play a vital role in our mission and make a real, lasting impact on the lives of working families, the elderly on a fixed income, the disabled, and others who are struggling with their energy costs.

## Assistance Provided



## Financials

### Statement of Financial Position

For the year ended June 30, 2018

ASSETS	
Cash and Cash Equivalents	2,266,155
Grants and Other Receivables	119,180
Prepaid Expense	17,825
Security Deposit	3,341
<b>Total Current Assets</b>	<b>2,406,501</b>
OTHER ASSETS	
Property and Equipment (Net of depreciation)	70,383
<b>Total Assets</b>	<b>2,476,883</b>

### Liabilities and Net Assets

For the year ended June 30, 2018

LIABILITIES	
Accounts Payable and Accrued Liabilities	110,611
Charitable Gift Annuity Payment Liability	5,783
<b>Total Current Liabilities</b>	<b>116,394</b>
NET ASSETS	
Unrestricted	2,258,519
Temporarily Restricted	101,970
<b>Total Net Assets</b>	<b>2,360,489</b>
<b>Total Liabilities and Net Assets</b>	<b>2,476,883</b>

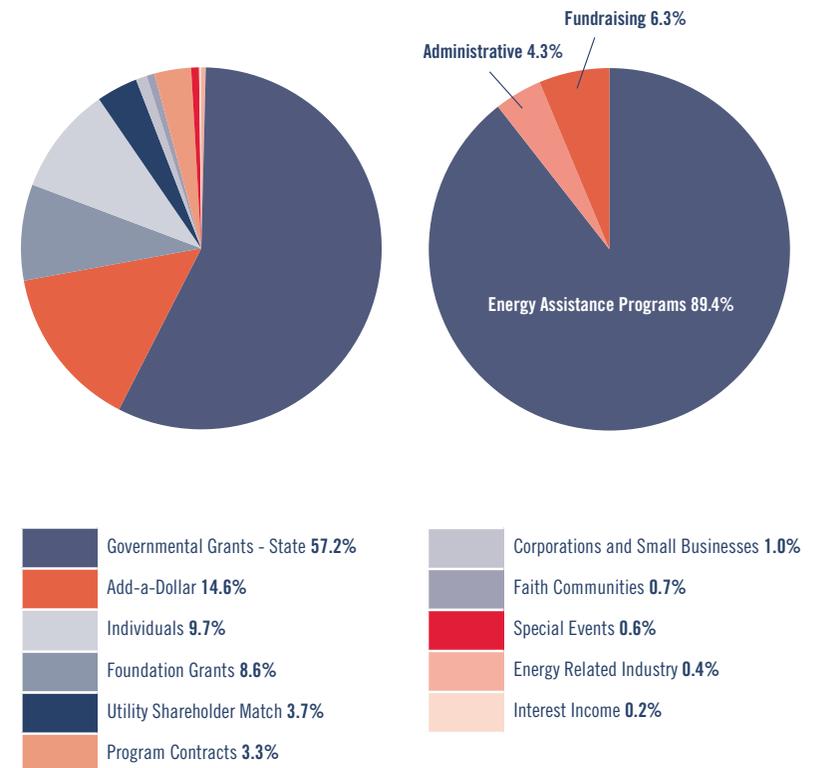
## Financials

### Revenue and Expenses

For the Year Ended June 30, 2018

REVENUES AND SUPPORT FOR PROGRAMS	
Energy Related Industry	14,815
Governmental Grants - State	2,100,000
Add-a-Dollar	536,585
Foundation Grants	317,469
Individuals	354,927
Utility Shareholder Match	135,000
Corporations and Small Businesses	37,596
Faith Communities	23,941
Program Contracts	121,488
Special Events	24,425
Interest Income	7,236
<b>Grand Total Revenue and Support</b>	<b>3,673,483</b>

EXPENSES	
Energy Assistance Programs	4,104,347
Administrative	195,835
Fundraising	289,841
<b>Total Expenses</b>	<b>4,590,023</b>



**Our Mission:** Operation Fuel brings together communities, businesses, government and individuals to ensure people in need have access to vital year-round energy assistance.



**Operation Fuel, Inc.**

**WE'RE ALL PART OF THE OPERATION.**

NON-PROFIT ORG.  
US POSTAGE  
**PAID**  
HARTFORD CT  
PERMIT NO 751

## INSIDE THE OPERATION

FALL 2018

## How to Contribute

### SEND A CHECK

Send a check payable to Operation Fuel, Inc. to:

Operation Fuel, Inc.  
75 Charter Oak Avenue, Suite 2-240  
Hartford, CT 06106

Or make a check payable to Operation Fuel, Inc. and enclose it with your utility bill. The utility companies will forward all checks to Operation Fuel.

### ADD-A-DOLLAR

Support Operation Fuel through the Add-a-Dollar program with your utility company. You may donate \$1.00 by adding the amount to your utility bill, both paper bills and electronically. 100 percent of funds raised through the Add-a-Dollar program are used for energy assistance grants. The utility companies also match a percentage of Add-a-Dollar funds raised. You may contact your local utility companies to donate more than \$1.00 or to become enrolled in an automatic Add-a-Dollar program.

### DONATE ONLINE

Donate online through Operation Fuel's secure Web site, [www.operationfuel.org](http://www.operationfuel.org). Click on the "Donate" button at the top of the page.

### MATCHING GIFTS

Take advantage of your company's matching gifts program. Contact your company's human resources department for more information.

### ESTATE PLANNING / PLANNED GIVING

Plan for the future security of Operation Fuel by considering a planned gift through your estate plans, such as gifts of stock, real estate and life insurance policies. For more information please contact Kim O'Brien Green, Director of Development at 860-243-2345, x3303.

### BE PART OF THE OPERATION

If you are a corporation or business wishing to partner with Operation Fuel please contact Kim O'Brien Green, Director of Development at 860-243-2345, x3303.