

MDC EXTENDS SUSPENSION OF LATE FEES
Suspension of water bill late fees will continue through July

June 29, 2020
For Immediate Release

(HARTFORD, CT) – The MDC recognizes the need to provide reasonable forms of relief to its ratepayers, and, consistent with the executive orders put forth by Governor Lamont, implemented a policy to eliminate the application of late fees on any delinquent water bill payments otherwise due and payable from April 1, 2020 through July 1, 2020.

Understanding the hardship COVID-19 has placed many, the MDC is extending the suspension of the late fees beyond the July 1st deadline set forth in the executive orders to allow our customers an additional month interest free on outstanding balances. **Effective August 1st, late fees will begin** being assessed on the current balance of water bills and will only be applied if the balance is not paid in full by the statement due date.

As a reminder, the MDC will continue to suspend water service shutoffs for non-payment through September 9, 2020, in accordance with the statewide utility shut-off moratorium. The MDC is aware that the availability of potable water is critical under the current circumstances of COVID-19.

Although our Customer Service Center remains closed to the public, payments may be made online on our website www.themdc.org or over the phone at (860) 278-7850.

In addition, the MDC has a partnership with Operation Fuel to help those customers in need of financial assistance. Operation Fuel can be reached at 211 or www.operationfuel.org.

***About MDC:** The MDC is a nonprofit municipal corporation chartered by the Connecticut General Assembly in 1929. The MDC provides water, wastewater treatment and other services to its member towns: Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield and Windsor. In addition, the District supplies treated water to portions of Glastonbury, South Windsor, Farmington, East Granby and Portland.*

###